

Z-5R Relay Wiegand / Z-5R Relay Wiegand Case Controllers

User Manual

1. OVERVIEW

Controllers Z-5R Relay Wiegand or Z-5R Relay Wiegand Case (modification with plastic case) are used in Access Control Systems (ACS) as standalone controllers with output power relay that operate external devices. As input devices a Dallas Touch Memory contactor (reader for DS1990A keys), or a contactless proximity card reader emulating iButton (Dallas Touch Memory) or Wiegand (26-42 bits) protocol can be connected.

The following equipment can be connected to a Z-5R Relay Wiegand controller:

- External proximity card reader, transmitting information via iButton protocol, or Dallas Touch Memory contactor.
- Relay controlled lock;
- Lock release button (normally unlocked);
- External LED;
- External buzzer;
- Door sensor.

2. SPECIFICATIONS

- External reader connection protocoliButton (Dallas Touch Memory), Wiegand (26-42 bits)
- Maximum number of keys.....1364
- DS1996L key supportYes
- Audiovisual indication.....LED and buzzer
- External control for LED and buzzerYes
- Output for lock.....relay
- Switching current (24B DC/120B AC), A.....3
- Jumper for initial relay state selection.....on/off
- Lock release duration timer.....0...220 s (factory default is 3 s)
- Power supply operating voltage, V.....8 - 18
- Maximum operating current.....45 mA
- Case dimensions, mm65 x 65 x 20
- PCB dimensions, mm46 x 35 x 15
- Case material (for Z-5R Relay Wiegand Case).....ABS plastic

A twisted pair cable (e.g. UTP CAT5) should be used to connect the reader or key probe to the controller, to avoid interference. When connected via iButton (Dallas Touch Memory) protocol, one wire of a twisted pair is used to connect GND terminals of the reader and the controller. Second wire of this twisted pair is used for signal transmission, and connects the reader output with the D0 terminal on the controller (see Fig. 4 and 5).

The power to the reader can be delivered using a single wire. If unused wires remain in the cable, connect them between GND terminals on the reader and the controller.

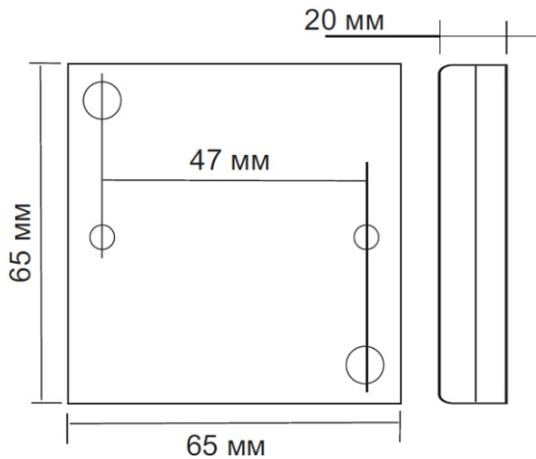


Figure 1. Controller case dimensions

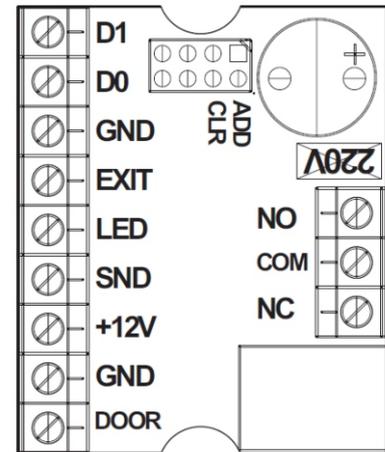


Figure 2. Controller PCB layout

Table 1. Terminals designation.

No.	Terminal	Designation
1	D1	Wiegand interface DATA 1 data bus for reader. Circuiting this terminal to GND activates the iButton inquiry at terminal D0.
2	D0	Connecting a reader or contactor via iButton protocol, or Wiegand interface DATA0 data bus for the reader.
3	GND	Signal ground, to connect “common” wires of an external reader, a contactor, a door sensor or a door release button.
4	EXIT	Door release button. Short-circuit to GND causes door release. A twisted pair (TP) connection recommended.
5	LED	External LED. Output current is limited to 20 mA, thus an LED can be connected without resistors. LED's positive terminal is connected here, and LED's negative one –to GND terminal.
6	SND	External control of the reader's audio signal or for connecting the negative contact of an external sound source (current consumption up to 1A).
7	+12V	Connecting the positive terminal of a power supply. 9 – 24 V.
8	GND	Power ground, to connect the negative terminal of a power supply.
9	DOOR	Door sensor connects here.

3. OPERATING FEATURES

1. The Controller can work both with DS1990A keys, as well as contactless cards or tokens of various standards. To work with DS1990A keys, connect a contactor to controller. To work with cards, connect a reader supporting the corresponding card protocol (EM-Marine, Mifare etc.) Considering that contactless systems have almost fully superseded contact ones in use, hereinafter we will describe the controller operation on example of a Matrix II reader connected via iButton (Dallas Touch Memory), which is almost 100% similar to operation with a contactor.

2. ACS actions are determined from presence or absence of the card ID and card status in controller memory. "Card ID" is also often called a "key", so further in this document we shall consider "card" and "key" terms equal (e.g. we can say "touch with a card" or "touch with a key" with same effect). The full list of cards (keys) with their status, stored in controller's memory, is called ACS database.

3. To work with Z-5R Relay Wiegand controller, each new proximity card should be assigned a "status" (access rights). Status is determined during the card programming, on first approach of the card to the reader connected to the controller. Therefore, to change a card's status, delete it from the controller memory, then add it again with the correct status. Please note that to delete a Master card, the entire controller memory (ACS Database) must be erased or rewritten.

- Card status can be as follows:

- Master card is used for Z-5R Relay Wiegand programming only; never is used for access.

- Normal (Access) card is used for passing through access point (except when in Blocking Mode).

- Blocking card is used for both passing through access point (including when in Blocking Mode), and enabling/disabling the Blocking Mode.

Note: The Blocking cards open the lock when the card is taken away from the reader.

4. A brand new Z-5R Relay Wiegand controller has empty memory. To operate a Z-5R Relay Wiegand, first store a Master card information into its memory. This Master card will be used for device programming. Later we will describe how to write a Master card.

ACS Operating Modes with Z-5R Relay Wiegand:

- **Standard Mode** access granted for both Normal and Blocking cards.

- **Blocking Mode** access granted only for Blocking cards, but not for Normal cards. Convenient when access needs to be temporarily restricted to certain group of people only.

- **Accept Mode** access is granted for existing Normal and Blocking cards, as well as any new cards. All new cards used in this mode will be stored into controller's memory, and assigned Normal card status. Thus after certain time spent operating in this mode, the controller will have built a new ACS database.

- **Trigger Mode** emulates a simple lock operation logic. Each card touch leads to a steady change of state of the controller relay. Thus, when the relay is turned on, one short beep is issued, when turned off, four short beeps. This mode normally is used with electromagnetic locks, but other devices can also be used with it. However, please bear in mind that locking devices not designed for extended operating time, such as electromechanical locks, can fail when operating in this mode.

- **Relay mode** - in contrast to the **Trigger Mode**, in this mode the "relay on" state is saved only when the card is held in the reader field. Typically, readers for such applications are equipped with a special pocket or other card-holding device. After removing the card relay goes into the "off" state after the set time for opening the lock.

Attention! To work in "Relay mode", the reader must be connected via **iButton** protocol.

Audio-visual indication on the controller:

When the card touches the reader connected to the controller, it is either:

- **Present in Z-5R Relay Wiegand controller database.** The green LED blinks, the buzzer sounds, the lock is released for specified lock release duration (or until door sensor is triggered).

- **Absent from Z-5R Relay Wiegand controller database.** The green LED blinks twice, and two buzzer beeps are emitted.

4. PROGRAMMING

Important: Before programming the controller, please ensure that a contactor or reader is connected.

When describing programming procedures, we will use the term “card touch to the reader”. It means approaching the reader connected to this controller with a card, to a distance that will ensure reliable card ID acquisition (less than 2 cm).

Programming the controller depends on the protocol to which the external reader is connected. Only the master card is used for programming.

External reader is connected via iButton protocol. The special feature of this protocol is that it has a signal on the reader output/input of the controller as long as the card is in the reader area (similar to a contact key: as long as the contact key touches the contactor output there is a signal). Therefore, for an iButton connection, it is possible to distinguish between short (less than 1 s) and long (about 6 s) card touches to the reader, and different combinations of short and long touches are programming commands from the controller. For each card touch to the reader, the controller issues beeps, the number of which corresponds to the card present order number (first touch one beep, second touch two beeps, etc.). There is a time limit for performing actions in programming mode after the last card touch (about 15 sec), after which the controller zeroizes the entered commands and returns to the initial state, informing a series of 4 short beeps and light signals.

External reader is connected via Wiegand protocol. When an external reader is connected via Wiegand, the reader output/input signal of the controller is independent of the length of time the card is held in the reader area, has a fixed value and corresponds to a "short" card touch (similar to iButton). This means that any card touch is short (in terms of card duration). To logically distinguish between long and short card touches, the Wiegand protocol uses the following algorithm: after each Master card touch, the controller issues beeps the number of which corresponds to the sequence number of the touch, and then after 1 second it issues the beep called an "invitation" that lasts about 2 seconds. If you bring the Master card back to the reader during the invitation beep, it will confirm that the previous touch is long. If you do not touch the reader with a Master card during the invitation beep, then the previous touch will be considered as short. If you touch with a Master card without waiting for the invitation beep, the previous touch will be also considered as short. Thus, such a card touch is considered to be long, after which another touch of the Master card was made during the "invitation" beep sounding. This support for both short and long Master card touches allows for common programming techniques for the controller, regardless of the reader connection protocol.

Initial controller power-up (no keys in controller database yet).

Short beeps are sounding for 16 s, indicating that controller memory is empty and Add Master Key mode is active.

While the beeps are sounding, touch the reader with a card. This will store the card number as a Master card (Master key). The short beeps stop sounding, thus confirming successful creation of a first Master card.

To add more Master cards, keep touching them against the reader with intervals less than 16 s. Each touch will be confirmed by a short beep. The Add Master Card mode is exited automatically in 16 s after the last touch, confirmed by a series of four short beeps.

During subsequent operation, Master cards are used for programming.

If no cards were stored, repeat the initial power-up procedure. When the controller database is empty (i.e. no Normal, Blocking or Master cards exists), power-up will automatically activate Add Master Card mode.

If Master cards are lost, a new Master card can only be stored after erasing the entire controller memory, losing the existing database. It is however possible to backup and then restore the controller memory by using a Z-2 Base computer adapter and free BaseZ5R software, available via link http://www.ironlogic.ru/il.nsf/htm/ru_base.

Table 2. Programming Modes.

Modes	Activation	Legend
Programming using Master keys		1...5 – # of touches
1. Add Normal and Blocking Cards	1M	
2. Add Master Cards	1m, 1M	* Uppercase letter – Long touch (hold key for ~6 s)
3. Erase Single, Normal and Blocking Cards	2M, 1M	
4. Erase All Memory	3m, 1M	
5. Set Door Release Time	4m	* Lowercase letter – Short touch (hold key for <1s)
6. Blocking Mode	1B	
7. Accept Mode	5m	
8. Storing Controller Memory to DS1996L Key	1m, 1M	M – Master key
9. Loading information from DS1996L Key into Controller Memory	Initial power-up scenario	N – Normal key
Programming using Jumpers		B – Blocking key
1. Work with electromechanical lock	Position 1	
2. Erase All Memory	Position 2	Do NOT set the jumper in any position not mentioned here: Risk of damaging the device!
3. Add Normal Keys without Master Card	Position 3	
4. Work with electromagnetic lock	Position 4	
5. Trigger Mode	Pos. 5 / Pos. 5 + “Exit” closed to GND	

* The absence of a jumper is equivalent to the presence of a jumper in position 4.

Mode 1. Add Normal and Blocking Card (1M)

External reader is connected via iButton protocol.

Touch and hold (long touch) the reader with a Master key. On touch, the controller emits a short beep, acknowledging the Master card recognition, and in 6 s, one more signal, denoting activation of Add Normal and Blocking Cards mode. Take away the Master card now.

To add new cards, keep touching the reader with them, leaving no more than 16 s between touches. Each new card touch is acknowledged by a short beep, which confirms storing the card number into controller memory and sets the card status to Normal. If the card is still held at the reader for ~5 s more, a long beep sounds and the card status becomes Blocking. If the card is already present in controller memory, two short beeps will sound.

The Add Normal and Blocking Cards mode ends either automatically after 16 s after the last touch, or with a Master card touch. The controller confirms the exit with a series of four short beeps.

External reader is connected via Wiegand protocol. Touch the reader with a Master card. On first touch, the controller emits a short beep, acknowledging Master card recognition and then emits long beep “invitation”. During the “invitation” re-touch the reader with a Master card: the beep will stop, acknowledging that controller is now in Add Normal Card mode. If you do not re-touch the reader with a Master card during the invitation beep, then the touch will be considered as short. Adding blocking cards via Wiegand protocol is not possible. The mode ends automatically after 15 s after the last touch of any card. The controller confirms the exit with a series of four short beeps.

Mode 2. Add Master Cards (1m, 1M)**External reader is connected via iButton protocol.**

Touch the reader once with a Master card (short touch). On touch, the controller emits a short beep, acknowledging the Master card recognition. Within 6 s, touch and hold the Master card at the reader (long touch). On that touch, the controller emits two short beeps, acknowledging the second Master card touch, and in 6 s one more beep acknowledging that controller is now in Add Master Card mode. Take away the Master card now.

To add more Master cards, keep touching the reader with new cards, leaving no more than 16 s between the touches. The controller will confirm each new card touch by a short beep. If a card is already stored in memory as Master card, then two short beeps.

The Add Master Cards mode ends automatically after 16 s after the last touch. The controller confirms the exit with a series of four short beeps.

External reader is connected via Wiegand protocol. Touch the reader with a Master card. On first touch, the controller emits a short beep, acknowledging Master card recognition. Re-touch the reader with a Master card. On second touch, the controller emits two short beeps, acknowledging the second Master card touch and then emits long beep “invitation”. During the “invitation” re-touch the reader with a Master card: the beep will stop, acknowledging that controller is now in Add Master Card mode. To add more Master cards, keep touching the reader with new cards. The controller will confirm each new card touch by a short beep. If a card is already stored in memory as Master card, then two short beeps. The Add Master Cards mode ends automatically after 16 s after the last touch. The controller confirms the exit with a series of four short beeps.

Mode 3. Erase Single Normal and Blocking Cards with a Master Card (2m, 1M)**External reader is connected via iButton protocol.**

Touch the reader twice with a Master card (short touches). On first touch, the controller emits a short beep, acknowledging Master card recognition. On second touch, the controller emits two short beeps, acknowledging the second Master card touch in programming mode. Within 6 s, touch and hold the Master card at the reader (long touch). On third touch, the controller emits three short beeps, and after 6 s one more beep acknowledging that controller is now in Erase Single Cards mode. Take away the Master card now.

To erase Normal and Blocking cards, keep touching the reader with them, leaving no more than 16 s between the touches. Each condemned card touch is acknowledged by a short beep; if that card is not present in memory, by two short beeps.

The Erase Single Cards mode ends either automatically after 16 s after the last touch, or with a Master card touch. The controller confirms the exit with a series of four short beeps.

External reader is connected via Wiegand protocol. Touch the reader twice with a Master card for three times. On first touch, the controller emits a short beep, on second touch - two, on third touch – three beeps, acknowledging Master card recognition, and then emits long beep “invitation”. During the “invitation” re-touch the reader with a Master card: the beep will stop, acknowledging that controller is now in Erase Single Normal and Blocking Cards mode. To erase Normal and Blocking cards, keep touching the reader with them, leaving no more than 16 s between the touches. Each condemned card touch is acknowledged by a short beep; if that card is not present in memory, by two short beeps.

The Erase Single Cards mode ends either automatically after 16 s after the last touch, or with a Master card touch. The controller confirms the exit with a series of four short beeps.

Mode 4. Erase All Memory with a Master Card (3m, 1M)**External reader connected via iButton protocol.**

Touch the reader 3 times with a Master card (short touches). On first touch, the controller emits a short beep, acknowledging Master card recognition. On second touch, the controller emits two short beeps, acknowledging the second Master card touch in programming mode. On third touch, the controller emits three short beeps, acknowledging the third Master card touch. Within 6 s, touch and hold the Master card at the reader (long touch). On fourth touch, the controller emits four short beeps, and after 6 s a series of short beeps, acknowledging that controller memory has been erased and

programming mode has ended. Take away the Master card now. On next power-up, the controller will automatically enter the programming mode.

Note: When the entire database is being erased with a Master card, the programmed Lock Release Time is not reset.

External reader is connected via Wiegand protocol. Touch the reader 4 times with a Master card. On first touch, the controller emits a short beep, on second touch - two, on third touch - three beeps, and on fourth touch - four beeps acknowledging Master card recognition, and then emits long beep "invitation". During the "invitation" re-touch the reader with a Master card: the beep will stop and in 6 s controller emits a series of four short beeps, that controller memory has been erased and programming mode has ended. Take away the Master card now. On next power-up, the controller will automatically enter the programming mode.

Note: When the entire database is being erased with a Master card, the programmed Lock Release Time is not reset.

Mode 5. Lock Release Time Programming (4m)

External reader is connected via iButton protocol.

Touch the reader 4 times with a Master card. On each touch, the controller emits beeps acknowledging Master card recognition; their quantity corresponds to the number of the touch. So on fourth touch, the controller emits four short beeps and enters the Lock Release Time Programming mode. Within 6 s from the last touch, press and hold the lock release button for the necessary time to keep the lock open. After the button is released, the controller emits a series of short beeps, stores the time to memory and exits programming mode.

External reader is connected via Wiegand protocol. Touch the reader 4 times with a Master card. On first touch, the controller emits a short beep, on second touch - two, on third touch - three beeps, and on fourth touch - four beeps acknowledging Master card recognition, and then emits long beep "invitation". During the "invitation" or within 5 s from the last touch, press and hold the lock release button for the necessary time to keep the lock open. After the button is released, the controller emits a series of short beeps, stores the time to memory and exits programming mode.

Mode 6. Blocking Mode (1B)

Available only when connecting an external reader via iButton protocol.

In Blocking Mode, access is granted to Blocking cards only, and denied to Normal cards. Blocking Mode is set by Blocking cards (see Mode 1 for adding Blocking cards).

Blocking card is used:

- As a Normal card in normal operation (where access is granted to all Normal and Blocking cards stored in controller memory).
- To activate Blocking Mode (where access is only granted to Blocking cards).
- To deactivate Blocking Mode and revert to normal operation.

The controller opens the lock when the Blocking card is taken away from the reader.

To activate Blocking Mode on a controller, hold the Blocking card at the reader for ~3 s until a long continuous beep sounds, acknowledging activation of Blocking Mode. In this mode, attempting access via a Normal card fails, and a series of short beeps is emitted.

To leave Blocking Mode and go into normal operation, either

- touch and hold a Blocking card near the reader (same sequence as Blocking Mode activation), until a series of short beeps sounds; or
- touch the reader with a Master card quickly, until a series of short beeps sounds. Note: If the supply power fails during Blocking Mode activated, it will stay active after the power is back on.

Mode 7. Accept Mode (5m).

Accept Mode is used to store all cards approaching the reader into controller memory, while assigning them Normal status. In this mode, a card approaching the reader opens the door and simultaneously gets stored into controller memory as Normal card. This mode is used to recover the user database without collecting the cards from the users. A Master card is required to activate this mode.

External reader is connected via iButton protocol.

Touch the reader 5 times with a Master card. Each touch is accompanied by short beeps acknowledging the touch; the number of beeps equals the touch number. So on fifth touch, the controller emits five short beeps, then in 6 s, one more long beep, acknowledging activation of Accept Mode.

To leave Accept Mode, touch the reader with the Master card; a series of short beeps will acknowledge the mode exit.

Note: If the supply power fails during Accept Mode activated, it will stay active after the power is back on.

External reader is connected via Wiegand protocol. Touch the reader 5 times with a Master card. So on fifth touch, the controller emits five short beeps, then in 6 s, one more long beep, acknowledging activation of Accept Mode.

To leave Accept Mode, touch the reader with the Master card; a series of short beeps will acknowledge the mode exit.

Note: If the supply power fails during Accept Mode activated, it will stay active after the power is back on.

Mode 8. Storing Controller Memory into a DS1996L Key (1m, 1M)**Available only when connecting an external reader via iButton protocol.**

To read the controller memory and store it into a DS1996L key, an iButton (Dallas Touch Memory) key contactor needs to be connected to the reader (see Fig. 5). Beforehand, the DS1996L key memory must be erased and initialised by BaseZ5R software.

Now activate Add Master Card mode, via a Master card. (See Mode 2 for description). For that, touch the reader with that Master card (short touch). On touch, the controller emits a short beep, acknowledging the Master card touch. Within 6 s, touch and hold the Master card at the reader (long touch). On this touch, the controller emits two short beeps, acknowledging second Master card touch, then a beep denoting the activation of Add Master Card mode on the controller. Now touch the contactor with DS1996L key and hold it until a series of short beeps sounds. That would copy all stored keys information (the database) from the controller into the DS1996L key. Now, using a Z-2 Computer Adapter (Z-2 Base or Z-2 EHR), it's possible to further copy this information from the DS1996L key into a computer.

Mode 9. Loading Information from a DS1996L Key into Controller Memory.

To load information from a DS1996L key into Z-5R Relay Wiegand controller memory, an iButton (Dallas Touch Memory) key contactor needs to be connected to the reader (see Fig. 5). The database must be already present in the DS1996L key, either previously read from controller memory, or loaded with BaseZ5R software. Beforehand, please erase controller's memory (either by a Master card or by a jumper). Then power cycle the controller (turn it off and back on). Initial power-up scenario will run. Touch and hold the DS1996L at the contactor. When information is copied from DS1996L into controller memory, a series of short beeps will sound. It takes no more than 25 s to copy the maximum number of keys (1364) into controller.

5. USING JUMPERS

One jumper comes with each Z-5R Relay Wiegand controller for programming. There are five valid jumper positions (see Fig. 3).

Positions #1 and #4, selection of the initial state of the relay (№1 - off, №4 - on). It allows you to provide the required state of contacts when the power fails on the controller for the case of connecting the lock and controller to different power supplies (because when the power goes to the controller's relay will be turned off, depending on the choice made, the locking device will either be de-energized or remain energized).

Position #2, CLR (Clear) to erase controller memory. For that, power off the controller, put the jumper into this position and power it on. When everything is erased, a series of short beeps is heard. All keys are erased and programmed door release timer is reset to factory default (3 s).

Position #3, ADD (Addition) to add Normal and Blocking cards into controller memory without using the Master card. For that, power off the controller, put the jumper into this position and power it back on. After a signal is emitted, the controller is in Add Normal and Blocking Cards Mode, without Master cards: a short touch adds a Normal card, and a long touch a Blocking card. After 16 s since the last card touch the controller leaves the Add Normal and Blocking Cards Mode (a series of short beeps is emitted).

Position #5, Trigger Mode

To set the mode power off the controller, set the jumper into this position and power it on. In this mode, the controller relay can be in one of two positions: Closed (voltage supplied to the lock), and Open (no voltage supplied to the lock). To toggle between these positions, touch the reader with a Normal or Blocking card already present in controller memory (database).

The controller sound indication for position toggle:

- Open to Closed 1 short beep,
- Closed to Open 4 short beeps.

Position #5 + EXIT - switching on the “Relay” Mode.

Power off the controller. Put the jumper into position 5, close together the terminals 3 and 4 (GND and EXIT). Power on the controller. One short and one long beep will sound. The “Relay” operating mode is on. The “Normal” or “Blocking” cards work the same way in this mode. The mode only works with the reader connected via iButton protocol. When you touch the reader with “Normal” or “Blocking” card, a short beep is emitted, the relay will start working, the controller will switch to the “relay on” state and will remain in this state while the card is in the reader field. If you remove the card from the reader's field, short beeps will be emitted, notifying that the controller will soon switch to the “relay off” state, and after a specified Lock Release Time, after a long beep the controller will switch to the “relay off” state.

If the jumper is not installed at all, then it is considered to be set to position #4, i.e. in the initial position, the relay is in the “on” state.

Important! To protect the relay contacts from burning out when connecting an inductive load in the form of an electromagnetic or electromechanical lock, a shunt diode included in the delivery set should be installed parallel to the lock winding (see Fig. 6).

Important! The jumper connector can be used to connect the controller to a computer using the Z-2 Base reader and the free software http://www.ironlogic.ru/il.nsf/htm/ru_base.

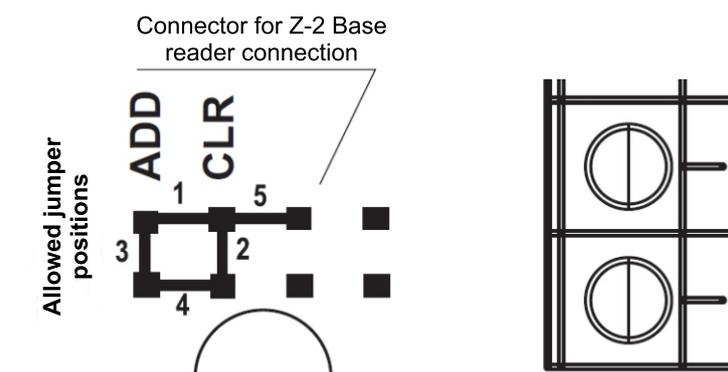


Figure 3. Jumper positions

6. MOUNTING AND CONNECTING

To mount a Z-5R Relay Wiegand Case controller, perform the following steps.

1. Disassemble the case.
2. Mark and drill the mounting holes for the case (as per Fig. 1).
3. Connect the external devices to controller terminals according to the connection layout.
4. Install the protective diode (see Fig. 6) in the case of inductive load (electromagnetic or electromechanical locks).
5. When the power is supplied, the controller will switch into programming mode (First power-up Writing Master cards see Chapter 4).
6. Install the controller into case, put the cover and screw the cover onto the device.

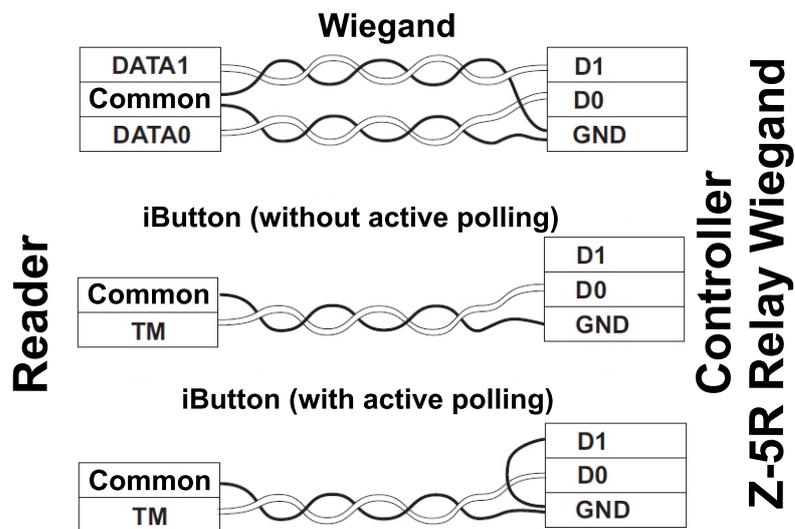


Figure 4. Connecting external reader

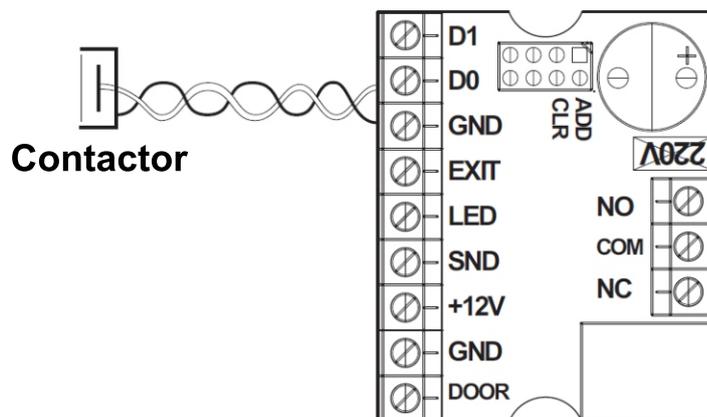


Figure 5. Connecting a contactor

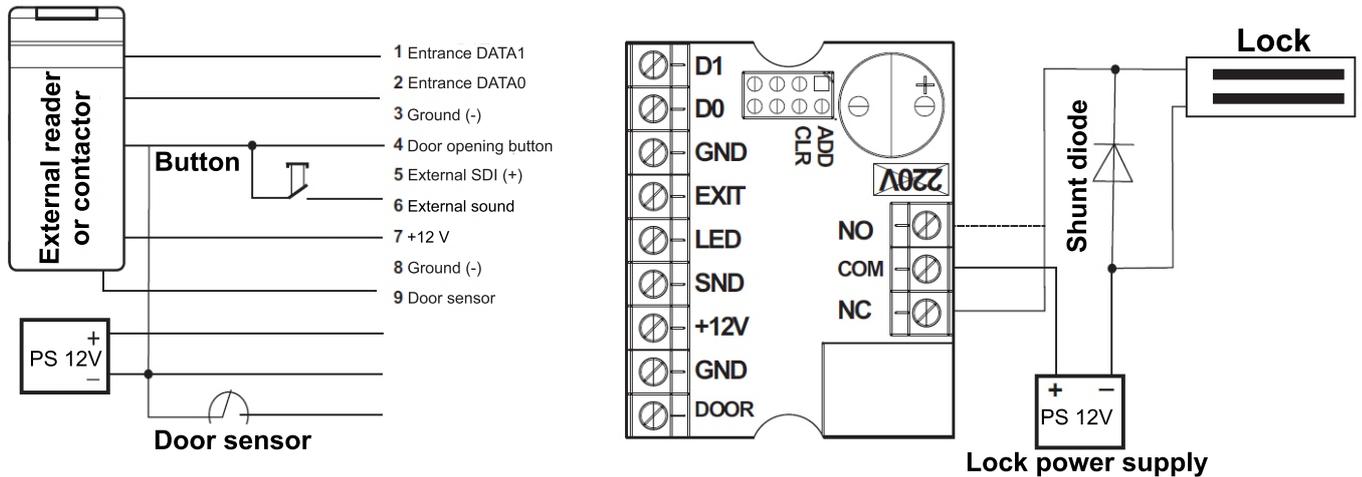


Figure 6. Connecting external devices

7. PACKAGE CONTENTS

- Z-5R Relay Wiegand or Z-5R Relay Wiegand Case Controller:..... 1
- shunt diode 1N5400 or 1N4007 1
- jumper 1
- case (for Z-5R Relay Wiegand Case model only):..... 1

8. OPERATING CONDITIONS

Ambient temperature:-40...50°C.

Humidity:≤ 98% at 25°C

When operating under non-recommended conditions, device parameters can deviate from specified values.

The device must be operated in absence of: precipitation, direct sunlight, sand, dust, and moisture condensation.

9. LIMITED WARRANTY

This device is covered by a limited warranty for 60 months from the date of sale. The warranty becomes void if:

- This Manual is not followed;
- Device has physical damage;
- Device has visible traces of exposure to moisture and aggressive chemicals;
- Device circuits have visible traces of being tampered with by unauthorised parties.

Under active warranty, the Manufacturer will repair the device or replace any broken parts, FREE of charge, if the fault is caused by manufacturing defect.

Product service life 6 years.

10. CONTACTS

European & Global Wholesale Distribution Center

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The symbol of crossed-through waste bin on wheels means that the product must be disposed of at a separate collection point. This also applies to the product and all accessories marked with this symbol. Products labeled as such must not be disposed of with normal household waste, but should be taken to a collection point for recycling electrical and electronic equipment. Recycling helps to reduce the consumption of raw materials, thus protecting the environment.

